

UNITED WAY'S FIRST CALL FOR HELP: MASS 211

1-877-211-MASS / (617) 536-5872 TTY or dial 211

Connecting Individuals and Families with Valuable Resources in Massachusetts

Through the support of social service organizations that provide health and human services throughout Massachusetts, United Way is introducing a statewide Information & Referral System—MASS 211.

United Way's first call for help: simply dial 211 and you will be connected to an Information and Referral Specialist (or 1-877-MASS / 617-536-5872 TTY.)

Can't find temporary housing? In need of legal assistance? Looking for job training? United Way's First Call for Help deals with these and many more issues, and will put you in touch with the right agencies or programs.

United Way's First Call for Help provides referral assistance around the clock for those seeking immediate help with the following issues:

- Basic subsistence (food, housing, temporary financial aid, transportation, etc.)
- Criminal justice and legal services
- Education programs and services
- Health care services and facilities
- Income security
- Individual and family life
- Mental health and counseling
- Organizational and Community Services

You can also get information on programs and services, such as:

After School Programs
Food Banks
Financial Services

Elderly Care
Little League Teams

Each call will be handled confidentially by an Information & Referral Specialist who will assess the callers' needs and determine the service provider best equipped to handle each situation.

This program will be offered Monday thru Friday 8am - 8pm.